



*Escape, Relax and Rejuvenate*

# *Amy's House B & B*

## *Beautiful Bed and Breakfast*



### **Terms and Conditions**

1. Payment of the accommodation deposit constitutes the clients acceptance of these Terms and Conditions.
2. The operators will make every effort to ensure the property is available as booked. However, the operators reserve the right to make alterations to bookings due to unforeseen circumstances.
3. To secure your holiday booking, a deposit of 50% is required to be paid within 2 days of booking. Payment may be made by cash, cheque, MasterCard or VISA. The balance must be paid 7-days prior to the commencement of the booking unless other arrangements have been made by operators. Payment booking over the internet is immediate with 100% held if the booking is cancelled.
4. You need to ring the accommodation direct to arrange key pickup. Keys will be made available once payment has been received in full.
5. All premises are to be left in a satisfactory clean and tidy state. In the event of excessive cleaning requirements, an extra cleaning fee will be charged to the guest's account.
6. If pets are allowed at the accommodation, they are not allowed on the bedding or furniture at any time. You must clean up after them at all times. In the event of excessive cleaning requirements, an extra cleaning fee will be charged to the guest's account. Click here for [Amy's House Pet Policy](#).
7. Smoking is not permitted inside ANY of Amy's House accommodation properties.
8. Any damage, breakage or loss of furniture, furnishings, equipment, locks or keys is to be reported immediately and paid for at cost, other than acceptable wear and tear. **Please note, that our cleaners do a detailed inventory check both before and after your occupation.**
9. The number of guests should not exceed the number stated on the Confirmation Notice. Additional fees of \$80 per person per night will apply for excess guests not notified to the operators in advance.
10. The operators take no responsibility for the client's personal property left on the premises.
11. Check-out time is 10am. Check-in time is 2pm. The client must vacate the property by the check-out time unless agreed with the operators in advance. Without prior agreement, additional late departure fees will apply at the nightly rate.
12. The client making the booking must be 18 years or over and agree to take full responsibility for the temporary rental of the property.
13. Furniture, fixtures and fittings are not to be altered or moved between rooms or properties. The BBQ must remain outside and cleaned before departure.
14. Under no circumstances should keys be left on the premises whilst you're out unless directed by the operators.
15. In the event of a cancellation by the client, the 50% deposit is non-refundable outside of 30days. Inside 30 days it is a 100% cancellation fee. We recommend you take out travel insurance to cover any cancellation.



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